

## Construct Actionable Insights with CX Studio

8 hours, Instructor-Led

Learn how to package, monitor, and distribute insights with CX Studio. Topics include: building new Dashboards and Widgets, packaging insights for maximum impact for stakeholders, strategies for monitoring issues, metrics, and segments, and distributing insights across the organization.

Pre-requisite Courses: *Fundamentals of Clarabridge*

### Who should attend?

This course is meant for data analysts who will be responsible for creating, maintaining, and distributing analysis to stakeholders on a regular basis.

### Course Agenda at a Glance

Topics Covered	Learners will be able to:
Packaging: -Build and Add Widgets -Drill In to Reports -Tell a Story	- Add a new dashboard - Add and configure new widgets - Run reports in CX Studio - Drill in to reports, trends, and feedback - Build a dashboard about Street Noise
Monitoring: - Issue Monitoring - Metric & Performance Monitoring - Segment Monitoring	- List the strategic steps to monitor an issue in CX - List the strategic steps to monitor metrics and performance in CX - List the strategic steps to monitor a segment in CX - Build a simple monitoring dashboard from scratch
Distributing: - Share a Dashboard - Export a Dashboard - Schedule a Data Refresh	- Share a completed dashboard via email - Export a dashboard in PDF format - Refresh Dashboard data on a schedule