

## Introduction to Dashboards in CX Studio

3 hours, Instructor-Led

Learn the basic concepts of creating and distributing dashboards for analyzing insights. Topics include: Analyzing an operational dashboard, building a new dashboard with key report widgets, segmenting source data and strategies to drill down to dive deeper and discover actionable insights, packaging insights for maximum impact for stakeholders, and distributing insights across the organization.

*Pre-requisite Courses: Fundamentals of Clarabridge*

### Who should attend?

This course is meant for data and business analysts who will be responsible for creating, maintaining, and distributing analysis to stakeholders on a regular basis.

### Course Agenda at a Glance

Topics Covered	Learners will be able to:
Packaging: -Build and Add Widgets -Drill In to Reports -Tell a Story	- Understand and describe dashboard types - Create a new Operational dashboard - Add and configure new widgets for insights - Drill in to reports, trends, and feedback - Segment source data for insights
Distributing: - Share a Dashboard - Export a Dashboard - Schedule a Data Refresh	- Share a completed dashboard via email - Export a dashboard in PDF format - Refresh Dashboard data on a schedule